

Mount Mary College

Hospitality Report for the Academic Year 2024 - 2025

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Objective of Hospitality

- Enhancing Guest Experience: Providing exceptional service that makes guests feel valued and respected.
- Creating a Welcoming Atmosphere: Establishing a space that fosters positive interactions and comfort.
- Ensuring Seamless Arrangements: Organizing facilities, accommodations, and services to meet guests' expectations.
- Promoting Courtesy & Respect: Encouraging kindness, attentiveness, and cultural sensitivity in service.
- Fostering Meaningful Engagement: Strengthening relationships through personalized care and thoughtful interactions.

REPORT ON HOSPITALITY FOR CULTURAL DAY 2024

Theme: Reminiscing Heritage

Date: March 2, 2024

Venue: Yashipokla Memorial Auditorium

Organized by: Event Committee, MMC

Introduction

The Cultural Day celebration, themed "Reminiscing Heritage," was organized to honor and preserve the rich traditions and cultural legacy of our people. The event was graced by eminent personalities, including Shri. Dr. S. C. Jamir, former Chief Minister of Nagaland and former Governor of Goa, Gujarat, Maharashtra, and Odisha, as the Guest of Honour. Our Managing Director, MMC Dr. Teeya Imsong, Dr. M. Chuba Ao, Chairman of MMC, and Dr. T.K. Jana, Principal, MMC were also present, contributing to the event's significance.

The hospitality team played a vital role in ensuring the seamless execution of guest reception, comfort, and overall event management. This report outlines the hospitality efforts undertaken

and assessments for future improvements.

Guest Reception and Management

- Arrival and Welcome: The hospitality team arranged a formal welcome for dignitaries at the entrance, accompanied by traditional attire and cultural performances reflecting our rich heritage.
- Escort and Seating Arrangements: Dedicated personnel guided guests to their designated seating, ensuring convenience and comfort.
- Guest Assistance: Personal aides were assigned to key guests to provide any required assistance during the program.

Food and Refreshments

A well-curated menu featuring a blend of traditional and modern cuisines was served to the guests.

- VIP guests were accommodated in a reserved lounge with refreshments.
- A special catering team ensured quality and timely service.

Cleanliness and Comfort

- The venue was meticulously prepared, with proper hygiene standards maintained.
- Restroom and sanitation facilities were checked and maintained throughout the event.

Challenges Faced

- Managing the large influx of attendees efficiently.
- Ensuring adequate seating and refreshments in peak hours.
- Addressing last-minute requests and logistical adjustments.

Conclusion

The hospitality team successfully provided a well-organized and welcoming experience for all guests, contributing to the event's grandeur. With minor improvements, future programs can achieve even greater levels of efficiency and excellence. The Cultural Day celebration was a testament to our commitment to honoring heritage while fostering a warm and inviting atmosphere for all.

REPORT ON HOSPITALITY FOR 10th PARTING SOCIAL, 2024

Theme: Sayonara Senpai

Date: 30th April 2024

Venue: Yashipokla Memorial Auditorium

Organized by: Event Committee, MMC

Introduction

The 10th Parting Social, held on the 30th of April 2024, was a grand event organized to bid farewell to the outgoing students and celebrate their journey at [Name of College/Institution]. The event was graced by esteemed guests, including Dr. Teeya Imsong, Managing Director of MMC Principal of MMC and Mr. Yanger Jamir, College Chaplain cum Counsellor of MMC. Their presence added significance to the occasion, reflecting the institution's commitment to maintaining strong relationships and offering guidance to students.

Hospitality Arrangements

The hospitality committee ensured that all guests and attendees received a warm welcome and were comfortably accommodated throughout the event. The arrangements included:

- Reception & Welcome: The distinguished guests were received with traditional greetings and floral bouquets, accompanied by an introductory speech highlighting their contributions to the institution.
- Seating & Comfort: Special seating arrangements were made for guests, faculty, and students to ensure visibility and ease of participation.
- Refreshments: A well-curated selection of refreshments was served, ensuring a blend of local and continental delicacies that catered to varied tastes.
- Guided Assistance: Student volunteers were assigned to assist guests with directions and requirements, ensuring seamless interaction and engagement.

Conclusion

The 10th Parting Social was a resounding success, largely due to the efforts of the hospitality team and volunteers who ensured a warm and welcoming environment for all. The presence of distinguished guests elevated the event, leaving a lasting impression on the graduating students.

The hospitality arrangements played a vital role in maintaining the decorum and professionalism of the occasion, ensuring all attendees had a delightful experience.

Report on Freshman Orientation Program 2024

Date: 31st May 2024

Venue: Yashipokla Memorial Auditorium

Organized by: Event Committee, MMC

Introduction

The Freshman Orientation Program 2024, organized by the Event Committee, took place on the 31st of May 2024. The event aimed to familiarize incoming students with the campus, academic environment, and institutional values. The presence of Dr. Teeya Imsong, Managing Director of MMC, and Dr. T. K. Jana, Principal of MMC, added significant value to the occasion, providing insights and motivation to the new batch of students.

Hospitality Arrangements

The hospitality team ensured a seamless experience for the esteemed guests, faculty, and

students through well-planned arrangements:

- Seating & Accessibility: Comfortable seating was arranged for attendees to ensure visibility and engagement.
- Refreshments: A well-curated selection of snacks and beverages was provided.
- Assistance & Guidance: Student volunteers helped guests and freshmen navigate the program, ensuring a smooth experience.

Conclusion

The Freshman Orientation Program 2024 was a successful event, enabling students to transition smoothly into college life. The presence of distinguished guests inspired and motivated the freshmen, setting a positive tone for their academic journey at MMC.

Report on 12th Freshers' Day 2024

Theme: Unleash Your Potential

Date: 2nd July 2024

Venue: Yashipokla Memorial Auditorium MMC

Organized by: Event Committee, MMC

Introduction

The 12th Freshers's Day was conducted on the 2nd of July 2024, under the inspiring theme "Unleash Your Potential", Organized by the Event Committee of MMC, the program aimed to welcome new students, encourage them to embrace opportunities, and set a positive tone for their academic journey. The occasion was graced by Dr. Teeya Imsong, Managing Director of MMC, Dr. T. K. Jana, Principal of MMC; and Mr. Lipok Chiten, Administrator of MMC, whose presence added depth and motivation to the celebrations.

Hospitality & Arrangements

The hospitality team ensured a seamless experience through well-planned arrangements:

Venue Setup: The space was arranged to promote engagement and ensure visibility for all attendees.

- Refreshments: A variety of snacks and beverages were provided to participants and guests.

- Guidance & Assistance: Volunteers were assigned to help guests and students navigate the program efficiently.

Conclusion

The 12th Freshers' Day proved to be a vibrant and meaningful event, successfully integrating new students into the MMC family. The words of encouragement from the esteemed guests resonated deeply, inspiring students to take on challenges with confidence and determination.

Report on Advent Christmas Program 2024

Theme: What Christmas Means to You

Date: 13th December 2024

Venue: Yashipokla Memorial Auditorium

Organized by: Event Committee, MMC

Introduction

The Advent Christmas Program, held on the 13th of December, was a special event organized by the Event Committee of MMC to celebrate the joy and significance of Christmas. Under the theme “What Christmas Means to You”, the program aimed to reflect on the personal and spiritual essence of the festive season.

The event was honored by the presence of Mr. Imlisunep, Secretary of Chümoukedima Ao Baptist Church, who shared insights and reflections on the deeper meaning of Christmas.

Hospitality & Arrangements

The hospitality team ensured a warm and welcoming atmosphere through the following arrangements:

- Reception & Welcome: The distinguished guest was warmly received with a bouquet and a brief introduction.
- Venue Setup: The venue was beautifully decorated, creating a festive ambiance that resonated with the spirit of Christmas.
- Refreshments: A variety of seasonal treats and beverages were served to guests and attendees.
- Assistance & Engagement: Volunteers guided participants and ensured a smooth flow of activities.

Conclusion

The Advent Christmas Program was a heartwarming celebration, bringing together students, faculty, and guests in a meaningful reflection on Christmas. The presence of Mr. Imlisunep and the collective participation of attendees made the event truly memorable.

Report on Hospitality for Cultural Day 2025

Theme: Roots of Identity: Honoring Tradition, Inspiring the Future

Date: 18th March 2025

Venue: Yashipokla Memorial Auditorium

Organized by: Event Committee, MMC

Guest of Honour: Shri Lipokmar Tzudir, Former Director, NEZCC, Ministry of Culture, Govt. of India

Special Guest: Dr. T. K. Jana, Principal, MMC

Introduction

The Cultural Day, held under the theme "Roots of Identity: Honouring Tradition, Inspiring the Future," was a celebration of heritage and vision, bringing together students, faculty, and esteemed guests in a vibrant display of tradition and modern aspirations. The event, organized by the Event Committee of MMC, showcased the essence of cultural identity through performances, discussions, and artistic expressions.

Hospitality Arrangements

To ensure a welcoming experience for all attendees, meticulous planning was undertaken. The hospitality team ensured seamless coordination, from receiving distinguished guests to managing logistics for participants and visitors. Special arrangements were made for our esteemed guests, Shri Lipokmar Tzudir and Dr. T. K. Jana, to provide them with a comfortable and enriching experience.

The hospitality team ensured a warm and welcoming atmosphere through the following arrangements:

- Reception & Welcome: The distinguished guest was warmly received with a bouquet and a brief introduction.
- Venue Setup: The venue was beautifully decorated, creating a festive ambiance that resonated with the spirit of Christmas.
- Refreshments: A variety of seasonal treats and beverages were served to guests and attendees.
- Assistance & Engagement: Volunteers guided participants and ensured a smooth flow of activities.

Conclusion

The hospitality extended during Cultural Day 2025 played a crucial role in creating an inclusive and memorable experience. The efforts of the hospitality team contributed to the overall success of the event, reinforcing the theme of honoring tradition while inspiring the future. The warmth and attention to detail reflected the institution's commitment to cultural preservation and progressive thinking.

Hospitality Report for the 11th Parting Social, 2025

Theme: Threads of Time; Knots of Memory

Date: 29th April 2025

Venue: Yashipokla Memorial Auditorium

Organized by: Event Committee, MMC

Introduction

The 11th Parting Social, held on 29th April 2025, was a heartfelt farewell event organized by the Event Committee of MMC under the evocative theme Threads of Time; Knots of Memory. The program served as a tribute to departing students, celebrating their journey and fostering a sense of nostalgia and unity. The event was honored by the presence of Dr. Teeya Imsong, Managing Director of MMC; Dr. T. K. Jana, Principal of MMC; and DJ Ronald, whose participation added a special touch to the occasion.

Hospitality & Arrangements

The hospitality team meticulously planned every aspect of the event to ensure a welcoming and engaging experience for all attendees:

- Reception & Greetings: The distinguished guests were warmly welcomed with floral arrangements and a ceremonial introduction, acknowledging their valuable contributions to MMC.
- Venue Setup: The space was thoughtfully arranged with aesthetic decor to create an inviting and celebratory ambiance, enhancing the theme of cherished memories.
- Refreshments: A curated selection of appetizers, beverages, and a dinner spread were provided, catering to diverse tastes and preferences.
- Guidance & Assistance: Volunteers were assigned to assist guests and attendees, ensuring smooth navigation of the event and addressing any queries or concerns.

Event Highlights & Conclusion

The evening featured inspiring speeches from Dr. T. K. Jana, who emphasized the importance of lifelong learning, and Dr. Teeya Imsong, who encouraged students to cherish their experiences while looking forward to future endeavors. DJ Ronald energized the atmosphere with a dynamic musical set, making the farewell gathering a joyful and memorable experience.

The hospitality team's efforts ensured a seamless event, allowing attendees to immerse themselves in heartfelt reflections and celebratory moments. The 11th Parting Social successfully strengthened bonds and left a lasting impression, marking the conclusion of one chapter and the beginning of new journeys for the departing students.